The Key to Higher **Ecommerce Conversions,** Revenue, and Retention



want you to understand their unique needs, preferences, and behaviors and deliver relevant,

Transforming Shopping Experiences with AI

tailored shopping journeys. Al-powered personalization is transforming ecommerce by improving customer engagement, boosting conversions, increasing revenue, and inspiring loyalty. This infographic highlights

Your shoppers expect more than just a transactional experience on your ecommerce site. They

statistics from our "The Power of Ecommerce Personalization: Strategies and Best Practices to Engage and Convert More Shoppers" eBook, exploring personalization's impact across ecommerce, omnichannel retail, customer retention, and the role of data in building trust. Discover how personalization drives sales, enhances customer experiences, and future-proofs ecommerce success.

Personalization & Customer Experience

reduce acquisition costs. Al-driven ecommerce personalization is growing rapidly and becoming an essential strategy for long-term success.

Shoppers crave personalized experiences, and brands that deliver them increase engagement and

of consumers are more likely to make a purchase when brands offer personalized experiences. source Al-powered personalization delivers relevant, timely, and targeted deals and reduces customer acquisition costs by up to

Personalized Recommendations

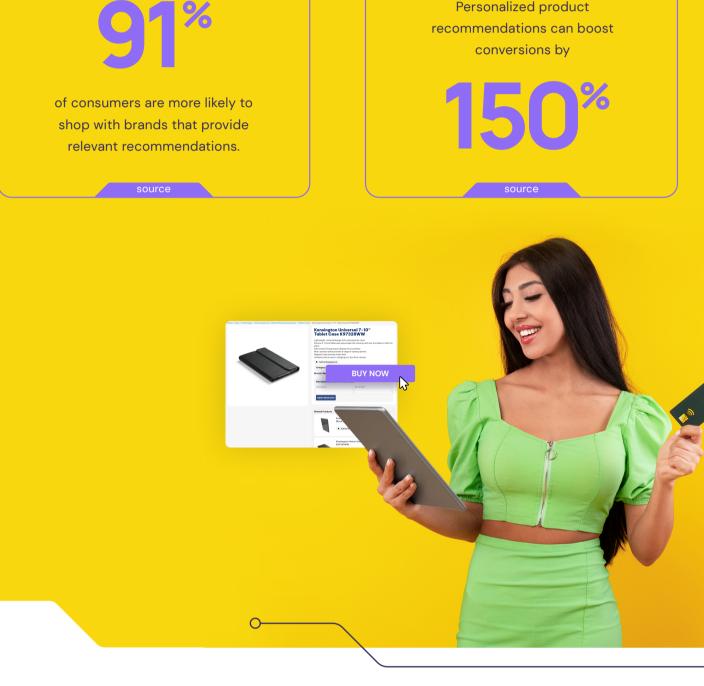
to a unified customer view that enables them to deliver seamless, personalized shopping experiences. source Al-driven personalization supercharges ecommerce shopping experiences and is projected to grow annually by

of marketers attribute long-term success

Personalized product

Shoppers are more likely to buy when they see relevant product recommendations tailored to their interests. In addition to improving the customer experience, Al-driven personalization

directly boosts conversions and average order value (AOV)—making it a must-have for retailers.



marketing see an increase of revenue up to of Amazon's revenue is driven by personalized

Retailers who use Al-driven personalization in their

Omnichannel Shoppers

Shoppers don't stick to a single

channel—they shop everywhere and

touchpoints. Omnichannel shoppers

expect a seamless experience across all

spend more and want brands to recognize their preferences, making omnichannel

personalization essential for increasing

AOV and revenue.

Personalization's Revenue Impact

competitors by focusing on personalized strategies.

product recommendations. compared to their slower-growing competitors. source

Personalization isn't just about better shopping experiences—it's a major revenue driver. Leading retailers use Al-driven personalization to maximize sales, while fast-growing brands outperform



Omnichannel & Retention

significantly higher retention rates.

Shoppers engaging across multiple

channels spend more and stay loyal

omnichannel experiences are critical

for boosting the value of customers

Retailers achieve a

longer, proving that personalized

over time.

A strong omnichannel strategy leads to

of fast-growing brands' revenue

comes from personalization

higher customer retention rate with an omnichannel strategy. Customers that engage with multiple channels have up to

higher customer lifetime value.

of consumers say they have had of consumers say trust in a brand influences their at least one personalized purchasing decisions, so experience with a brand that was invasive and caused them following data privacy rules to unsubscribe, disengage, or simply not come back.

source

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Virtual Reality & The Future of Ecommerce

of Americans are concerned

about how brands use their

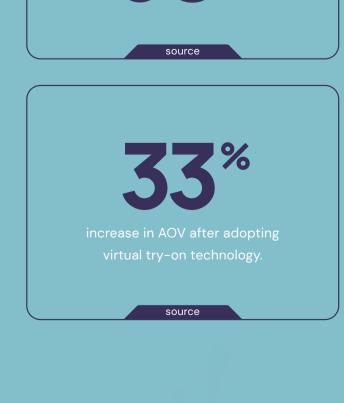
personal data.

source

Virtual try-on and immersive shopping experiences boost conversions, increase AOV, and

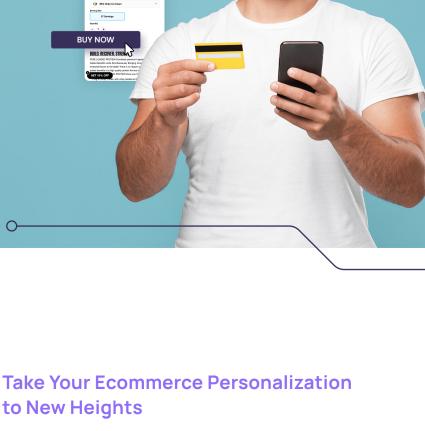
is crucial.

source





boost in conversions with virtual





seeing game-changing results, from smarter recommendations to seamless omnichannel experiences. Read our full eBook, "The Power of Ecommerce Personalization: Strategies and Best Practices to Engage and Convert More Shoppers," to discover how you can

create a personalized shopping journey that converts.

Personalization isn't just a trend—it's the key to higher conversions, increased revenue, and long-term customer loyalty. Brands that embrace Al-driven personalization are